MiniFIBERS’ Statement on COVID-19

Johnson City, March 23, 2020 “UPDATED” – MiniFIBERS is actively monitoring the COVID-19 virus situation closely and taking measures to ensure the health and safety of our employees, their families, and our customers. These measures are temporary and aimed to prevent the spread of the virus, shorten its impact, and ensure the health and safety of the global community.

MiniFIBERS is following official government guidance as information becomes available, and like many other organizations we are:

- Actively screening, and limiting access to our facility to employees and service providers only;
- Limiting company travel to local business-critical activities only;
- Developing response plans for various “essential only” scenarios;
- Rescheduling or canceling events that are not business-critical;
- Replacing face-to-face meetings with virtual meetings, and telecommuting when possible;
- Mandating appropriate internal health and safety measures and sanitation procedures;
- Encouraging employees to increase their level of caution and take additional measures as needed, in coordination with their managers.

We will continue to adapt our approach as needed and as additional government guidance is issued.

The Department of Homeland Security (DHS) has issued guidance to State and Local officials defining what businesses are deemed essential and part of our critical infrastructure. The DHS specifically lists Food and Agriculture, Energy, Waste & Wastewater, Transportation & Logistics, Public Works, Critical Manufacturing, and Chemicals as essential businesses. While we expect to be allowed to continue to operate, we invite any of our customers who manufacture products essential to the COVID-19 response to provide written statements attesting to such, to aid us in ensuring this remains the case.

Please note we manufacture here in the US and stock sufficient raw material to last several months, and in some cases up to 1 year depending on supplier minimum order requirements. Our general lead time remains 1-2 weeks, with some exceptions for new products, or when an unexpected or abnormal surge in demand is experienced. We currently do not see a disruption or impact on production or delivery, however, further updates will be shared, if any and as necessary. MiniFIBERS is prepared for some unknowns, but based on the current global climate, unknowns are just that, unknown.

In response we too are asking our key customers whether they foresee any impact from the coronavirus situation on their business. We know it is uncertain and difficult to determine at this moment, but please actively inform MiniFIBERS if we can maintain current volume forecasts; or if you as a customer foresee either a downtrend, or uptrend, in your main markets over the upcoming quarter(s).

We appreciate the opportunity to serve you, and again we want to assure you we are doing everything we can to provide a continuing supply of MiniFIBERS’ products to our customers, while maintaining a healthy and safe environment for our employees and community.

Kind Regards,

Ross B. Kempster
Director of Sales